

City College Scorecard

2010/2011

**Student Characteristics, Enrollments, Outcomes
and Satisfaction**

SDCCD Office of Institutional Research and Planning

City College Student Characteristics

Fall 2010

Gender	Counts	Percents
Female	9,570	53%
Male	8,609	47%
Unreported	0	0%

Part/Full-Time	Counts	Percents
Part-time	14,587	80%
Full-time	3,592	20%

First Generation	Counts	Percents
First Generation	6,079	33%
Not First Gen	12,055	66%
Unreported	45	0%

Financial Aid	Counts	% of Pop
BOG	10,820	58%
Other Aid	6,237	33%
Total Recipients	11,218	60%

Note: ECC students are included.

Employed	Counts	Percents
Full-time	9,109	50%
Part-time	3,327	18%
Not Employed	5,740	32%
Unreported	3	0%

Ethnicity	Counts	Percents
African American	2,425	13%
American Indian	150	1%
Asian/Pacific Islander	1,208	7%
Filipino	690	4%
Latino	6,900	38%
White	4,998	27%
Other	858	5%
Unreported	950	5%

Educational Objective	Counts	Percents
4-Yr College Student	1,469	8%
AA/AS w/out Transfer	1,125	6%
BA/BS after AA/AS	6,566	36%
BA/BS w/out AA/AS	1,783	10%
Basic Skills Improvement	175	1%
Cert/License Maintenance	396	2%
Job/Career Advancement	578	3%
Educational Development	363	2%
HS Diploma/GED	70	0%
New Career Prep	2,251	12%
Noncredit to Credit	32	0%
Voc Cert/Degree	524	3%
Undecided	2,783	15%
Unreported	64	0%

Age	Counts	Percents
Under 18	210	1%
18-24	9,161	50%
25-29	3,563	20%
30-39	2,957	16%
40-49	1,377	8%
50 and >	911	5%
Unreported	0	0%

Service Area of Residence	Counts	Percents
City College	8,645	48%
Mesa College	2,036	11%
Miramar College	616	3%
Outside Service Area	6,882	38%
Unreported	0	0%

Enrollment Status	Counts	Percents
Continuing Student	12,422	68%
Current High School	250	1%
First-Time	2,257	12%
First-Time Transfer	1,676	9%
Returning	1,060	6%
Returning Transfer	457	3%
Unreported	57	0%

ECC Student Characteristics

Fall 2010

Gender	Counts	Percents
Female	1,080	64%
Male	610	36%
Unreported	0	0%

Part/Full-Time	Counts	Percents
Part-time	1,673	99%
Full-time	17	1%

First Generation	Counts	Percents
First Generation	672	40%
Not First Gen	1,009	60%
Unreported	9	1%

Employed	Counts	Percents
Full-time	828	49%
Part-time	273	16%
Not Employed	589	35%
Unreported	0	0%

Ethnicity	Counts	Percents
African American	444	26%
American Indian	12	1%
Asian/Pacific Islander	87	5%
Filipino	54	3%
Latino	735	43%
White	204	12%
Other	82	5%
Unreported	72	4%

Educational Objective	Counts	Percents
4-Yr College Student	102	6%
AA/AS w/out Transfer	153	9%
BA/BS after AA/AS	643	38%
BA/BS w/out AA/AS	106	6%
Basic Skills Improvement	27	2%
Cert/License Maintenance	51	3%
Job/Career Advancement	51	3%
Educational Development	19	1%
HS Diploma/GED	16	1%
New Career Prep	179	11%
Noncredit to Credit	3	0%
Voc Cert/Degree	73	4%
Undecided	266	16%
Unreported	1	0%

Age	Counts	Percents
Under 18	8	0%
18-24	758	45%
25-29	291	17%
30-39	278	16%
40-49	201	12%
50 and >	154	9%
Unreported	0	0%

Service Area of Residence	Counts	Percents
City College	1,021	60%
Mesa College	97	6%
Miramar College	24	1%
Outside Service Area	548	32%
Unreported	0	0%

Enrollment Status	Counts	Percents
Continuing Student	1,135	67%
Current High School	19	1%
First-Time	233	14%
First-Time Transfer	109	6%
Returning	131	8%
Returning Transfer	51	3%
Unreported	12	1%

City College/ECC Enrollment

Offerings	2008/09	2009/10	2010/11
Number of Subjects	79	77	80
Number of Programs	212	214	238
Number of Courses	777	731	753
Number of Sections	3,063	2,789	2,964

Waitlisted Seats	2008/09	2009/10	2010/11
Basic Skills	1,256	1,833	2,147
AA/AS	215	409	610
Transfer	9,207	13,981	14,765
Overall	10,678	16,223	17,522

Note: Waitlisted seat counts are as of opening day.

Fill Rates	2008/09	2009/10	2010/11
Basic Skills	85%	94%	95%
AA/AS	64%	70%	75%
Transfer	82%	90%	91%
Overall	81%	89%	90%

Note: Fill rates exclude Positive Attendance, Non-credit, Apprenticeship, In-service, and cancelled classes. Fill rates for Spring 2011 are based on first census.

General Note: Tutoring, SDSU and UCSD classes are excluded from the data.

Enrollment	2008/09	2009/10	2010/11
Basic Skills	11%	12%	13%
AA/AS	6%	5%	5%
Transfer	83%	83%	82%
Overall	100%	100%	100%

Note: Enrollment data for Spring 2011 are based on first census.

FTES (Resident)	2008/09	2009/10	2010/11
Basic Skills	1,224	1,293	1,397
AA/AS	816	802	870
Transfer	8,911	8,773	8,737
Overall	10,951	10,868	11,004

Note: FTES is partial for Spring 2011.

City College Student Outcomes

Retention	2007/08	2008/09	2009/10
Basic Skills	78%	79%	80%
AA/AS	83%	83%	81%
Transfer	80%	82%	84%
Overall	80%	81%	83%

Annual Persistence	Fall 07- Fall 08	Fall 08- Fall 09	Fall 09- Fall 10
Overall	42%	42%	45%

Note: Rates are of first-time to college students that persist within City College only.

Transfer Rate	2002/03- 2003/04	2003/04- 2004/05	2004/05- 2005/06
Rate	33%	33%	41%
Prepared	38%	38%	47%

	2007/08	2008/09	2009/10
Volume	501	506	695

Note: **Transfer rates** includes three cohorts that were tracked for 6 years each. The cohort consists of first-time students who completed 12 units w/in six years and who attempted a degree, certificate, or transfer course. **Transfer prepared** students have successfully completed 60 UC/CSU transferable units w/ a 2.0 or greater GPA.

Basic Skills Terminal Outcomes	Fall 2002 (Cohort N=149)		Fall 2003 (Cohort N=148)		Fall 2004 (Cohort N=178)	
	Count	Percent	Count	Percent	Count	Percent
Degree	26	17%	16	11%	22	12%
Certificate	4	3%	6	4%	5	3%
Transfer	39	26%	34	23%	35	20%

Note: The cohorts include incoming students who enrolled in and successfully completed a Basic Skills transition course (ENGL051, ESOL040, or MATH095). Students may be duplicated across transition courses.

General Note: With the exception of the ARCC Report, tutoring, SDSU and UCSD classes are excluded from the data.

Successful Course Completion	2007/08	2008/09	2009/10
Basic Skills	52%	50%	53%
AA/AS	69%	69%	66%
Transfer	65%	65%	66%
Overall	64%	64%	65%

Degrees/Certificates Conferred	2007/08	2008/09	2009/10
AA/AS Degree	613	661	628
Certificate - 60+ Units	0	0	0
Certificate - 30-59 Units	107	168	203
Certificate - 29 or Fewer Units	257	280	225
Overall	977	1,109	1,056

2011 ARCC Report	2002/03- 2003/04- 2004/05- 09/10 Peer			
	2007/08	2008/09	2009/10	Benchmark
SPAR	51%	53%	59%	57%

Basic Skills Improvement	2005/06- 2006/07- 2007/08- 09/10 Peer			
	2007/08	2008/09	2009/10	Benchmark
Basic Skills Improvement	32%	32%	40%	53%

Note: **SPAR** is the percentage of first-time students who earn at least 12 units, attempt a degree/certificate/transfer course w/in 6 years, and achieve any of the following targeted outcomes w/in 6 years of entry: earn AA/AS or certificate, transfer to 4-year institution, complete transfer level Math and English courses, and/or complete 60 UC/CSU transferable units w/ 2.0 or greater GPA. **Peer Benchmark** is the average performance of a group of California community colleges identified as having comparable characteristics.

City College Student Satisfaction

Accreditation Survey	Percent
Overall satisfaction with services	66%
Overall satisfaction with instruction	81%
Overall satisfaction with college experience	75%

Note 1: Overall satisfaction with services included satisfaction with the overall quality in the following areas based on student experiences: Academic Counseling, Financial Aid Services, Tutoring Services, Transfer Center, Library, DSPS, EOPS, Student Health Services, Open Computer Labs, Admissions Application Process, New Student Orientation, Course Registration Process, Child Care Services, Audio-visual services, Assessment/Testing Services, General Information on the College Website, and TRIO Services.

Note 2: Overall satisfaction with instruction included student satisfaction with the overall quality of course content and instruction.

Note 3: Overall satisfaction with college experience was measured with a single item.

Point of Service Student Satisfaction	Percent
Overall satisfaction with services	92%

Note: Overall satisfaction included students who received services at City College Admissions, Cal WORKS, Counseling, DSPS, EOPS, Financial Aid, New Horizons, Student Accounting, Student Health Services, Transfer Center, TRIO, Tutoring, and/or Veterans Affairs offices and who answered the survey question: Overall I am satisfied with the services I received.

Point of Service Satisfaction by Department	Percent
Admissions Office	92%
EOPS	84%
Student Accounting	93%
Student Health Services	94%
Transfer Center	95%
Tutoring	93%

Note: Departments that participated in the survey and met a minimum percentage of completed surveys are included. However, caution should be exercised when interpreting the results of any departments since results reflect the opinions of those students who took the survey and may not reflect the opinions of the general population.