

Summary of ClassTalk Survey Results – Fall 2003

Nine questions were included in the survey. A total of 2,342 students (about 5% of the total student population) responded districtwide. Results showed very little differences between City, Mesa, and Miramar colleges. Following is a brief summary of the results:

- Over 60% of the respondents identified themselves “primarily as a student.” Another 27% viewed themselves “primarily as full-time employee who goes to school part-time.”
- About 24% of the respondents felt that they need special tutoring or remedial work in mathematics.
- For students who intended to transfer, UC and CSU were top transfer destinations (28% and 27% respectively). Another 11% of the respondents were interested in transferring to University of San Diego.
- Respondents at City and Mesa reported that work demands and lack of finances were the most important issue that would force them to withdraw from classes or from the colleges. For Miramar respondents, work demands and class scheduling would be the top factors for withdrawing.
- About 67% of the respondents, districtwide, indicated that they were able to get the classes they wanted this fall.
- Over 83% of the respondents rated that they were satisfied (32% very satisfied and 51% satisfied) with the services they received from the college.
- About 67% of the respondents indicated that they would continue their education at their colleges even there is a increase to the enrollment fees. Another 24% were not sure at the time of answering the survey.
- About a third (32%) of the respondents indicated that fee increase would force them to take fewer classes. Another 35% stated that the fee increase won't influence their taking of classes and about 32% were not sure at the time of answering the survey.
- To register classes, respondents used printed schedule, online schedule or both equally (34%, 35%, 32% respectively).

ClassTalk Survey Results - Fall 2003

1. In terms of attending this college, how do you think of yourself?

Responses	CITY COLLEGE		MESA COLLEGE		MIRAMAR COLLEGE		ECC		Total	
	#	%	#	%	#	%	#	%	#	%
Primarily as a student	453	60.6%	688	61.4%	219	59.7%	22	45.8%	1,382	60.5%
Primarily as full-time employee who goes to school part-time	183	24.5%	299	26.7%	118	32.2%	14	29.2%	614	26.9%
Primarily as a community resident who is taking some courses	60	8.0%	68	6.1%	15	4.1%	7	14.6%	150	6.6%
None of the above	52	7.0%	65	5.8%	15	4.1%	5	10.4%	137	6.0%
Total	748	100.0%	1,120	100.0%	367	100.0%	48	100.0%	2,283	100.0%

2. Do you feel that you will need any special tutoring or remedial work in any of the following subjects?

Responses	CITY COLLEGE		MESA COLLEGE		MIRAMAR COLLEGE		ECC		Total	
	#	%	#	%	#	%	#	%	#	%
Reading	93	12.3%	103	8.9%	31	8.1%	5	10.0%	232	9.9%
Writing	88	11.6%	103	8.9%	35	9.1%	6	12.0%	232	9.9%
Mathematics	194	25.7%	278	24.1%	84	21.9%	14	28.0%	570	24.3%
Reading and Writing	28	3.7%	39	3.4%	16	4.2%	3	6.0%	86	3.7%
Reading and Math	17	2.2%	10	0.9%	6	1.6%	1	2.0%	34	1.5%
Writing and Math	29	3.8%	55	4.8%	14	3.7%	2	4.0%	100	4.3%
Reading, Writing, and Math	33	4.4%	43	3.7%	17	4.4%	3	6.0%	96	4.1%
None of the above	274	36.2%	522	45.3%	180	47.0%	16	32.0%	992	42.4%
Total	756	100.0%	1,153	100.0%	383	100.0%	50	100.0%	2,342	100.0%

3. If you intend to transfer, which one of the following universities/colleges would be your first choice?

Responses	CITY COLLEGE		MESA COLLEGE		MIRAMAR COLLEGE		ECC		Total	
	#	%	#	%	#	%	#	%	#	%
UC system	175	24.7%	326	29.6%	109	29.5%	8	16.7%	618	27.8%
CSU system	162	22.8%	337	30.6%	99	26.8%	9	18.8%	607	27.3%
National University	49	6.9%	48	4.4%	21	5.7%	3	6.3%	121	5.4%
University of Phoenix	20	2.8%	10	0.9%	8	2.2%	3	6.3%	41	1.8%
University of San Diego	100	14.1%	104	9.5%	34	9.2%	9	18.8%	247	11.1%
Other local private universities/colleges	35	4.9%	61	5.5%	16	4.3%	3	6.3%	115	5.2%
Other local community colleges	14	2.0%	8	0.7%	8	2.2%	0	0.0%	30	1.3%
Out of state universities/colleges	45	6.3%	48	4.4%	23	6.2%	6	12.5%	122	5.5%
Don't intend to transfer	109	15.4%	158	14.4%	52	14.1%	7	14.6%	326	14.6%
Total	709	100.0%	1,100	100.0%	370	100.0%	48	100.0%	2,227	100.0%

4. What is the most important issue that would force you to withdraw from classes or from this college?

Responses	CITY COLLEGE		MESA COLLEGE		MIRAMAR COLLEGE		ECC		Total	
	#	%	#	%	#	%	#	%	#	%
Work demands	174	24.5%	264	23.9%	97	25.7%	14	28.6%	549	24.5%
Caring for dependents	73	10.3%	95	8.6%	30	8.0%	11	22.4%	209	9.3%
Lack of finances	173	24.3%	257	23.2%	60	15.9%	6	12.2%	496	22.1%
Class scheduling	107	15.0%	137	12.4%	72	19.1%	6	12.2%	322	14.4%
Academic difficulties	52	7.3%	94	8.5%	36	9.5%	1	2.0%	183	8.2%
Change in career plan	20	2.8%	45	4.1%	16	4.2%	1	2.0%	82	3.7%
Fee increase	27	3.8%	69	6.2%	21	5.6%	1	2.0%	118	5.3%
None of the above	85	12.0%	145	13.1%	45	11.9%	9	18.4%	284	12.7%
Total	711	100.0%	1,106	100.0%	377	100.0%	49	100.0%	2,243	100.0%

5. Were you able to get the classes you wanted this fall?

Responses	CITY COLLEGE		MESA COLLEGE		MIRAMAR COLLEGE		ECC		Total	
	#	%	#	%	#	%	#	%	#	%
Yes	446	70.9%	684	65.9%	232	66.7%	27	58.7%	1,389	67.4%
No	183	29.1%	354	34.1%	116	33.3%	19	41.3%	672	32.6%
Total	629	100.0%	1,038	100.0%	348	100.0%	46	100.0%	2,061	100.0%

6. In general, how satisfied are you with the services you received from the college?

Responses	CITY COLLEGE		MESA COLLEGE		MIRAMAR COLLEGE		ECC		Total	
	#	%	#	%	#	%	#	%	#	%
Very satisfied	234	35.0%	331	30.7%	115	31.8%	13	28.3%	693	32.2%
Satisfied	323	48.4%	563	52.2%	187	51.7%	28	60.9%	1,101	51.1%
Unsatisfied	58	8.7%	94	8.7%	34	9.4%	2	4.3%	188	8.7%
Very unsatisfied	16	2.4%	32	3.0%	5	1.4%	1	2.2%	54	2.5%
No opinion	37	5.5%	59	5.5%	21	5.8%	2	4.3%	119	5.5%
Total	668	100.0%	1,079	100.0%	362	100.0%	46	100.0%	2,155	100.0%

7. California community colleges may increase enrollment fees in spring, 2004. If there is an increase to the current \$11 per unit, will you continue your education at this college?

Responses	CITY COLLEGE		MESA COLLEGE		MIRAMAR COLLEGE		ECC		Total	
	#	%	#	%	#	%	#	%	#	%
Yes	433	65.9%	713	66.8%	248	68.7%	33	76.7%	1,427	67.1%
No	47	7.2%	73	6.8%	28	7.8%	3	7.0%	151	7.1%
Not sure at this time	166	25.3%	261	24.5%	74	20.5%	6	14.0%	507	23.8%
Not applicable, this is my last semester	11	1.7%	20	1.9%	11	3.0%	1	2.3%	43	2.0%
Total	657	100.0%	1,067	100.0%	361	100.0%	43	100.0%	2,128	100.0%

8. If you answered "yes" to question 7, would you be forced to take fewer classes?

Responses	CITY COLLEGE		MESA COLLEGE		MIRAMAR COLLEGE		ECC		Total	
	#	%	#	%	#	%	#	%	#	%
Yes	202	33.4%	314	31.8%	108	33.4%	9	20.9%	633	32.3%
No	219	36.2%	366	37.1%	105	32.5%	15	34.9%	705	36.0%
Not sure at this time	184	30.4%	307	31.1%	110	34.1%	19	44.2%	620	31.7%
Total	605	100.0%	987	100.0%	323	100.0%	43	100.0%	1,958	100.0%

9. Which of the two schedules did you use to register?

Responses	CITY COLLEGE		MESA COLLEGE		MIRAMAR COLLEGE		ECC		Total	
	#	%	#	%	#	%	#	%	#	%
Printed Schedule	240	37.7%	335	31.7%	89	25.2%	17	39.5%	681	32.6%
Online schedule	199	31.2%	390	36.9%	126	35.7%	18	41.9%	733	35.1%
Both	198	31.1%	333	31.5%	138	39.1%	8	18.6%	677	32.4%
Total	637	100.0%	1,058	100.0%	353	100.0%	43	100.0%	2,091	100.0%