



Working in harmony for your employees' health.

UnitedHealthcare SignatureValue® Harmony HMO
A personalized, convenient and simplified care experience.





Right care. Right time. Right place.



Connecting patients to the right physicians and resources.



Uniting care and coverage. Bringing together doctors and patients. Designed to help lower costs, improve quality and improve member experience.

UnitedHealthcare and the SignatureValue Harmony network offer access to a plan focused on the physician-patient relationship. Designed to be affordable, SignatureValue Harmony integrates quality clinical care with technology, tools and resources to help improve the patient experience—as well as outcomes. It provides access to doctors who guide patients to care and resources that help promote better health outcomes and lower costs.

The difference: A personalized, convenient and simplified care experience.

With SignatureValue Harmony, members have a streamlined service experience made easier by technology, simple tools and the integration of care and coverage.



Access to care and information 24/7.

- NurseLine lets members talk to an experienced registered nurse any time.
- Virtual Visits offer online access to physicians who can write prescriptions as needed.



Simpler, one-stop resolution support.

Get health care and coverage inquiries answered in just one phone call with our cross-trained team of advocates who access both UnitedHealthcare and provider systems for seamless member support. Calls may include:

- Proactive outbound new member welcome calls.
- Benefits, claims and health savings account inquiries.
- Specialist referrals and support for any necessary plan authorizations.
- Enrollment support to these programs and teams: Pharmacy, Wellness, NurseLine, Diabetes Prevention, Disease Management, Chronic Care Programs and Centers of Excellence.
- Integrated behavioral health and pharmacy support.
- A collaborative approach to resolving member needs that includes advocates and network providers.



Tools designed to help support better health.

Members have access to robust online and mobile tools that help encourage health care engagement.

- myuhc.com[®] unlocks a wealth of health information and wellness programs and allows members to:
 - View benefit information.
 - Choose a provider.
 - Find convenient after-hours care.
 - Activate personalized messages for pharmacy and clinical programs.
 - Join wellness programs designed to help set smart goals and track progress.
- Our Health4Me[®] app lets members securely manage their care and costs on the go.

The SignatureValue Harmony network.

SignatureValue Harmony makes it easier for members to get convenient care from a network of respected physicians. They can choose from nearly 9,200* physicians and 60* primary hospitals in these Southern California counties: Los Angeles, Orange, San Bernardino, Riverside and San Diego.

A network based on performance.

SignatureValue Harmony offers a performance network with a more integrated physician-driven care experience, supported by shared data and streamlined processes. Members can choose from a selection of physicians and hospitals within Southern California.

The SignatureValue Harmony network features these physicians groups:



What does it take to become a provider in this network?

SignatureValue Harmony physician groups follow a best-practice model aimed at producing a consistent patient experience to help improve quality and cost outcomes.

- They focus on delivering highly efficient, evidence-based care.
- They are committed to using and sharing patient data to coordinate care, which helps improve health outcomes and efficiency.
- They have invested in technology systems that make secure, reliable and timely data-sharing possible.



Members are at the center of the health care experience.



When enrolling,

members choose a primary care physician (PCP) from the SignatureValue Harmony network.



The PCP guides them through the health care system

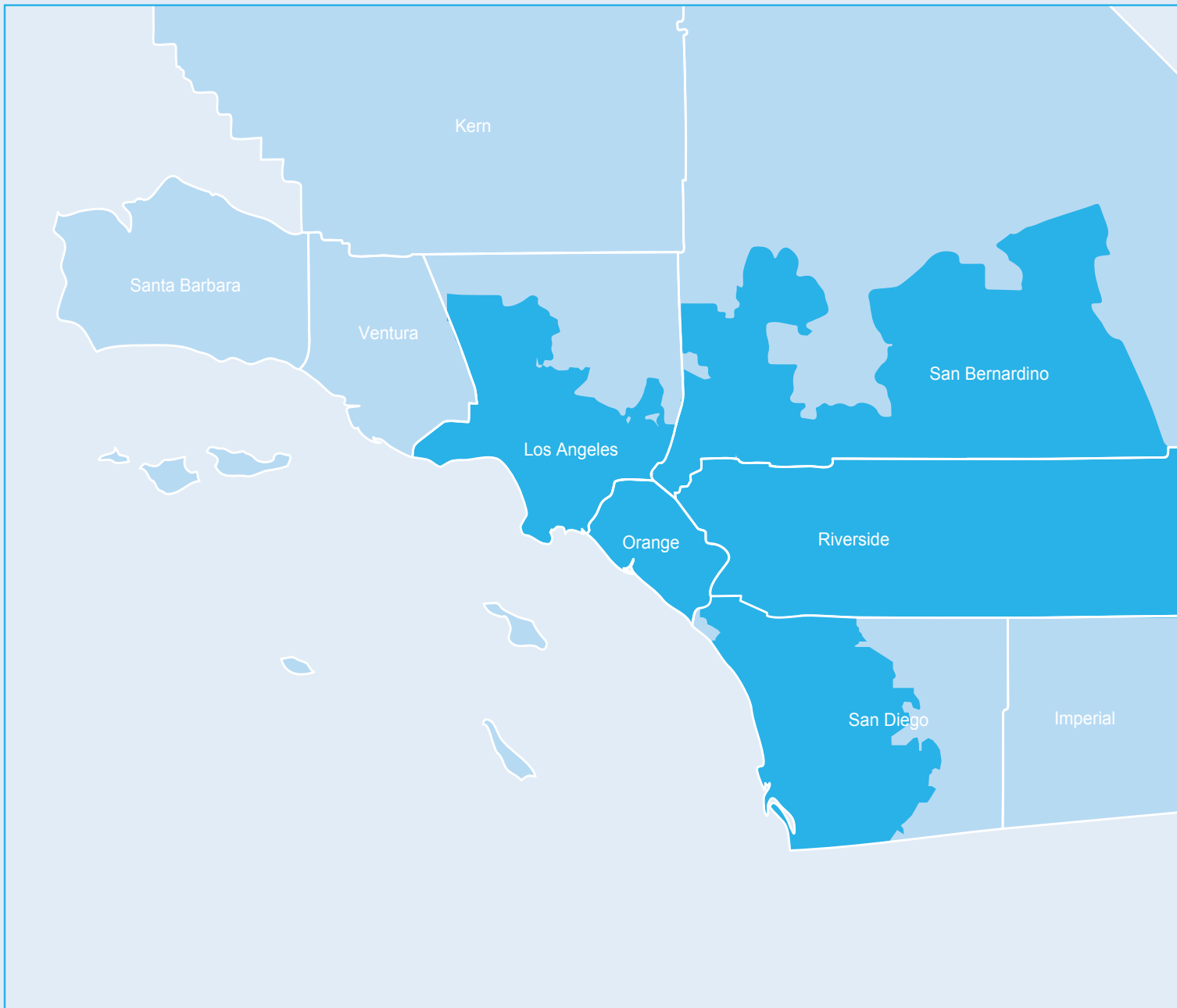
and coordinates additional care.



Coordinated, proactive care to help patients meet personal health and wellness goals

to advance best practices and help deliver the best care, every step of the way.

SignatureValue Harmony service area.



Participating physician groups.

The UnitedHealthcare SignatureValue Harmony plan is a distinct subnetwork of UnitedHealthcare's full HMO network of participating physician groups.

Group Name	DEC #	Group Name	DEC #
LOS ANGELES COUNTY		ORANGE COUNTY	
AppleCare Medical Group Downey	015967	HealthCare Partners IPA South Coast	028461
AppleCare Medical Group St Francis	014692	HealthCare Partners Arta	029878
AppleCare Medical Group Whittier	021736	HealthCare Partners Medical Group Talbert Orange County	028427
AppleCare Medical Group Select	025327	Monarch HealthCare	021963
HealthCare Partners IPA Bixby Knolls	028435	RIVERSIDE COUNTY	
HealthCare Partners IPA Arcadia	028404	Empire Physicians Medical Group Inc.	018657
HealthCare Partners IPA East Los Angeles	028399	PrimeCare of Citrus Valley	021243
HealthCare Partners IPA East West	028411	PrimeCare of Corona	005232
HealthCare Partners IPA Glendale	028401	PrimeCare of Hemet Valley	009023
HealthCare Partners IPA Little Company of Mary	028436	PrimeCare of Moreno Valley	003111
HealthCare Partners IPA Long Beach	028454	PrimeCare of Riverside	008331
HealthCare Partners IPA Los Angeles County	028393	PrimeCare of Sun City	004140
HealthCare Partners IPA Montebello	028388	PrimeCare of Temecula	006657
HealthCare Partners IPA Northridge	028416	Valley Physicians Network	026405
HealthCare Partners IPA Pasadena	028410	SAN BERNARDINO COUNTY	
HealthCare Partners IPA San Fernando Valley	028423	PrimeCare of Chino	004661
HealthCare Partners IPA San Fernando Valley West	028460	PrimeCare of San Bernardino	019383
HealthCare Partners IPA South Bay	028417	PrimeCare of Inland Valley	006045
HealthCare Partners Medical Group	028459	PrimeCare of Redlands	001026
HealthCare Partners Medical Group – Talbert Medical Group	028463	SAN DIEGO COUNTY	
HealthCare Partners Medical Group Long Beach	028455	Cassidy Medical Group	14748
HealthCare Partners Medical Group Pasadena Main	028391	Primary Care Associated Medical Group	6039
HealthCare Partners Medical Group San Fernando Holy Cross	028440	Primary Care Associated Medical Group/Encinitas	16223
HealthCare Partners Medical Group San Fernando Valley	028442	Sharp Rees-Stealy Medical Group	001035
HealthCare Partners Medical Group Santa Anita	028764	Sharp Community Medical Group	004395
HealthCare Partners Medical Group South Bay	028403	Sharp Community/Chula Vista	006129
HealthCare Partners Medical Group Valencia	028414	Sharp Community Medical Group-Grossmont	006130
Magan Medical Clinic/HealthCare Partners Affiliated Provider Network	028445	Sharp Community/Coronado	014128
Physicians Associates IPA/HealthCare Partners Citrus	028428	Sharp Community/Inland North	014174
Physicians Associates IPA/HealthCare Partners Glendale	028437	Sharp Community/Graybill	015882
Physicians Associates IPA/HealthCare Partners Huntington	028434	SCMG Arch Healthpartners	028360
Physicians Associates IPA/HealthCare Partners Methodist	028451	SCMG Graybill North Coastal	025448
Physicians Associates IPA/HealthCare Partners San Dimas	028419	UCSD Medical Group Harmony	031402
Physicians Associates IPA/HealthCare Partners Gabriel	028422	UCSD Medical Group, Affiliates—Harmony	031407



For more information about SignatureValue Harmony HMO, contact your broker or UnitedHealthcare representative.



*There has been a change to the SignatureValue HMO product counts. Individual providers are counted one time, regardless of the number of specialties they are licensed for or number of locations they practice in.

NurseLine is for informational purposes only. Nurses cannot diagnose problems or recommend specific treatment and are not a substitute for your doctor's care. NurseLine services are not an insurance program and may be discontinued at any time.

Virtual Visits are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times or in all locations.

Formal HMO product name: SignatureValue Harmony = UnitedHealthcare SignatureValue® Harmony. UnitedHealthcare SignatureValue Harmony is available for employers with employees in Los Angeles, Orange, Riverside, San Bernardino and San Diego counties and part of Inland Empire.

For a full listing of participating physician groups near you, please refer to the SignatureValue Harmony Provider Directory or visit myuhc.com.

This is current as of the date of publication. We update our directories periodically, but we cannot guarantee the length of participation of the physicians and other providers in our network. Please verify a doctor's participation status by calling Customer Service at the number on your health plan ID card or by visiting myuhc.com.

Health plan coverage provided by or through UnitedHealthcare Insurance Company, UHC of California and UnitedHealthcare Benefits Plan of California. Administrative services provided by United Healthcare Services, Inc., OptumRx or OptumHealth Care Solutions, Inc. Behavioral health products are provided by U.S. Behavioral Health Plan, California (USBHPC) or United Behavioral Health (UBH).

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