

# San Diego Community College OSHA Standards

# **Ergonomics Program**

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#### **PURPOSE**

The purpose of the ergonomics program at San Diego Community College District is to eliminate ergonomic risks such as musculoskeletal disorders (MSDs) and repetitive motion injuries (RMI). The ergonomics program will also identify potential ergonomic issues and provide corrective suggestions to improve safety and efficiency of all San Diego Community College District employees.

#### **AUTHORITY CITATIONS**

CCR, Title 8, § 5110

## DIVISION OF RESPONSIBILITIES

### **Risk Management Office**

Responsible for the implementation and maintenance of this program as described above, including:

- Development and maintenance of employee training, self–evaluation, technical assistance, and work–site evaluation resources
- Identifying and coordinating the evaluation of targeted work operations and investigation of ergonomic injuries
- Ensuring the implementation of corrective action plans resulting from targeted work operation and injury investigations
- Maintaining records of all inquiries and injury assessments

# **Supervisors**

Responsible for implementing and enforcing the provisions of this program, including:

- Ensuring employee participation in training efforts and self-evaluation procedures, including the provision of training for new employees
- Working with employees to develop corrective actions and supporting their implementation through the allocation of monetary resources and employee time
- Initiating self-evaluations or Risk Management evaluations when ergonomic concerns are reported

# **Employees**

Responsible for complying with the provisions of this program, including:

- Participating in training efforts and self-evaluation procedures
- Working with their supervisor and Risk Management to develop corrective actions
- Following ergonomically correct work practices
- Reporting ergonomic concerns and injuries to their supervisor as they arise

#### RMI RISK FACTORS

Repetitive motion injuries (RMI) are predominantly caused by a repetitive job, process, or operation. Factors that can exacerbate RMI include the following.

Duration: Length of a work activity in a given period of time

Engineering Controls: Work devices such as tables, desks, chairs, keyboards, tools, etc.

Force: Physical exertion applied to a part of the body

Frequency: Rate at which physical motions/exertions are repeated

Mechanical Stress: Stress on an isolated area of soft tissue by a small object

Personal Protective Equipment: Items worn or attached to the body for prolonged periods

Posture: Position of a body part during an activity

Temperature: Working on a cold environment could accelerate an RMI

#### **PREVENTION**

Ergonomic hazards are assessed and evaluated before injuries can occur to the employee. The following process steps allows the Risk Management office to use due diligence toward correcting potential ergonomic hazards.

# **Training**

The Risk Management office sponsors periodic training to employees which provides them with information on ergonomic risk factors, symptoms of injury, how to identify and correct ergonomic hazards, and safe work practices.

Supervisors provide initial training for new employees until they can participate in Risk Management sponsored sessions.

# **Self-Evaluation**

After gaining knowledge of ergonomic issues, employees review their own work areas to identify problems and then work with their supervisor to develop corrective actions.

# **Technical Assistance**

The Risk Management office periodically reviews the latest ergonomic products on the market and develops purchasing guidelines and recommendations. Risk Management also makes selected products available for demonstration through an ergonomics showroom. Upon request, Risk Management provides product reviews and answers other questions related to ergonomic concerns.

# **Work-Site Evaluations**

If a supervisor and employee(s) cannot resolve ergonomic concerns in a given work area, an ergonomic evaluation can be requested from Risk Management from the supervisor. Evaluations are performed at Risk Management discretion on a case-by-case basis.

\*Target Operations: At the discretion of the Risk Management office, specific high-hazard operations may be targeted for an evaluation. These targeted operations will be documented along with any associated training or corrective action that has been taken (<u>Appendix B</u>).

# **INJURY RESPONSE**

Ergonomic hazards that have resulted in employee injury are identified, and corrective measures are taken to ensure avoidance of a future injury. Any injury that has a suspected ergonomic culprit is investigated through the following process.

# **Identification**

The Risk Management office reviews all new workers' compensation claims to identify injuries that may have been caused by an ergonomic hazard.

# **Hazard Evaluation**

The Risk Management office performs an investigation of the injury and evaluates the associated work operation.

# **Corrective Action Plan**

The Risk Management office develops a plan to control the identified ergonomic hazards through workplace modifications and safe work practice procedures.

# **Scope of Applicability**

The Risk Management office reviews all other work operations within the District which are similar to the operations associated with the injury. The corrective action plan is applied to these operations when appropriate.

# Follow-Up

The Risk Management office ensures that the corrective action plan has been successfully implemented in all affected work operations.

# APPENDIX A: SAFE WORK PRACTICES - ERGONOMIC ALIGNMENTS FOR COMPUTER WORKSTATIONS

The following tables describe how your body should line up with office and computer equipment. Since the alignments all affect one another, the challenge is to figure out how to set up your workstation in order to match all the alignments at the same time. The ergonomic products listed at the bottom of each table may be useful in providing the adjustability needed to do this.

# **Height Alignment**

BODY PART	EQUIPMENT	ALIGNMENT
Eyes	Monitor (top)	Level (neck straight).
Forearms	Keyboard & Mouse	Level (90° bend at elbows, shoulders relaxed).
Hands	Keyboard & Mouse	Neutral (no wrist bend).
Lumbar Curve	Chair Contour	Curves align so back is supported.
Thighs	Floor	Parallel (90° bends at the knees & hips).
Feet	Floor	Flat and supported.

#### **Useful Ergonomic Products:**

Monitor stand, keyboard tray, chair with adjustable lumbar support, removable lumbar support pad or pillow, chair with pneumatic height adjustment, footrest.

# **Depth Alignment**

BODY PART	EQUIPMENT	ALIGNMENT
Eyes	Monitor	18–21 inches apart.
Torso	Keyboard & Mouse	No reaching with arms (90° bend at elbows).
Back	Chair Back	Straight and touching (90° bend at hips).
Back of Knees	Chair Edge	2–4 inch gap.

#### **Useful Ergonomic Products:**

Monitor arm, keyboard tray, chair with adjustable lumbar support, chair with adjustable recline feature, chair with sliding seat pan.

# **Lateral Alignment**

BODY PART	EQUIPMENT	ALIGNMENT
Eyes	Monitor	Centered straight ahead.
Arms and Hands	Keyboard & Mouse	Centered straight ahead on the 'G' & 'H' keys with minimal inward or outward rotation.
Torso	Monitor & Keyboard	Centered straight ahead.

#### **Useful Ergonomic Products:**

Monitor arm, document holders, alternative keyboard designs (split or reconfigured), mouse tracking speed adjustments, increased desk depth (e.g., corner units).

# **APPENDIX B: TARGETED WORK OPERATIONS**

WORK OPERATION	LOCATION(S)	ACTION PLAN SUMMARY	REFERENCE	INCLUSION DATE
	_			

# APPENDIX C: CURRENT MEDICAL CONTRACTOR

# **Sharp Rees-Stealy Occupational Health Services Facility**

Inform the receptionist if you have had an exposure to blood or other potentially infectious materials and need an appointment immediately.

# **Work-Related Injury Treatment Authorization**

For treatment authorization and worker's compensation referrals, contact the Risk Management office at 619-388-6953.

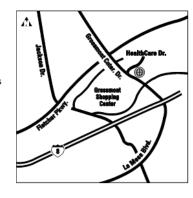
# WORK-RELATED INJURY OF ILLNESS

# Send Employee to the Nearest Sharp Rees-Stealy Occupational Health Services Facility:



#### **CHULA VISTA**

525 Third Ave. Chula Vista, CA 91910 619) 585-4050 Occupational Health Services 8 a.m. to 5 p.m., Mon. to Fri. Urgent Care Center 8 a.m. to 8 p.m., daily



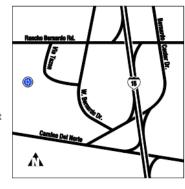
#### LA MESA

Grossmont Medical Plaza, Ste. 601 5525 Grossmont Center Dr. La Mesa, CA 91942 (619) 644-6600 Occupational Health Services 8 a.m. to 5 p.m., Mon. to Fri. Urgent Care Center 8 a.m. to 8 p.m., daily



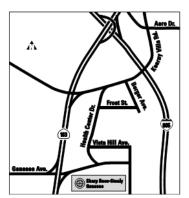
#### **DOWNTOWN**

300 Fir St.
San Diego, CA 92101
(619) 446-1524
Occupational Health Services
8 a.m. to 5 p.m., Mon. to Fri.
Urgent Care Center
8 a.m. to 10 p.m., daily (except certain holidays)



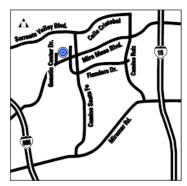
#### RANCHO BERNARDO

16950 Via Tazon San Diego, CA 92127 (858) 521-2350 Occupational Health Services 8 a.m. to 5 p.m., Mon. to Fri. Urgent Care Center 8 a.m. to 8 p.m., daily



# **GENESEE**

2020 Genesee Ave. San Diego, CA 92123 (858) 616-8400 Occupational Health Services 7 a.m. to 5 p.m., Mon. to Fri. Urgent Care Center No urgent care at this location



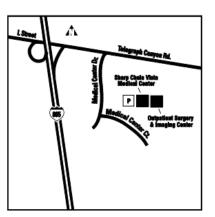
#### **SORRENTO MESA**

10243 Genetic Center Dr. San Diego, CA 92121 (858) 526-6150 Occupational Health Services 8 a.m. to 5 p.m., Mon. to Fri. Urgent Care Center 8 a.m. to 8 p.m., daily



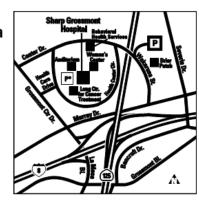
# AFTER-HOURS CARE For a WORK-RELATED INJURY or ILLNESS

# Send Employee to the Nearest Sharp Hospital Emergency Department



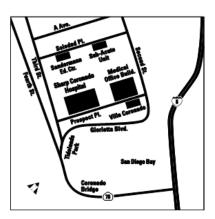
# Sharp Chula Vista Medical Center

751 Medical Center Ct. Chula Vista, CA 91911 (619) 502-5800



# Sharp Grossmont Hospital

5555 Grossmont Center Dr. La Mesa, CA 91942 (619) 740-6000



# Sharp Coronado Hospital

250 Prospect Pl. Coronado, CA 92118 (619) 522-3600



# Sharp Memorial Hospital

7901 Frost St. San Diego, CA 92123 (858) 939-3400



# APPENDIX D: SAFETY PROGRAM APPROVAL

# San Diego City College Safety Program

Ergonomics P	rogram – 11/20/2015		
Reviewed by:	Risk Manager	Date:	
Approved by:	City College Vice President, Administrative Services	Date:	
Approved by:	City College President	Date:	

# San Diego Mesa College Safety Program

Ergonomics Pr	ogram – 11/20/2015		
	Risk Manager	Date:	
Approved by:	Mesa College Vice President, Administrative Services	Date:	
Approved by:		Date:	

# San Diego Miramar College Safety Program

Ergonomics Pr	rogram – 11/20/2015		
Reviewed by:	Risk Manager	Date:	
Approved by:	Miramar College Vice President, Administrative Services	Date:	
Approved by:	Miramar College President	Date:	

# San Diego Continuing Education Safety Program

Ergonomics Pr	ogram – 11/20/2015	
Reviewed by:	Risk Manager	Date:
Approved by:	Continuing Education Vice President, Administrative Services	Date:
Approved by:	Continuing Education President	Date:

# **District Service Center Safety Program**

Ergonomics Pr	ogram – 11/20/2015		
Reviewed by:	Risk Manager	Date:	
Approved by:	Director, Facilities Services	Date:	
Approved by:	Vice Chancellor, Facilities Management	Date:	