



IN SUPPORT

A NEWSLETTER FROM THE INSTRUCTIONAL SERVICES DIVISION

Volume 2 • Issue 4 • September/October 2017

2017 Online Student Satisfaction Survey

We have completed the 2017 Online Student Satisfaction Survey. There were over **1,300 responses**. The questions were centered on student perceptions of good course design and how it contributed to their success. The results of the survey have informed the following recommendations for Online Learning:



Emphasize **guidelines for standardization** to allow for more consistent organization across online courses.



Improve the Learning Management System (LMS) mobile platform, since almost 1/3 of students accessed online courses via their smartphone.



Faculty need to **respond more promptly** to student inquiries and provide **timely feedback** on assignments.



Add "chat sessions" to increase communication with the instructor and other students in the online class.



Almost half of online students took online courses to satisfy degree or transfer requirements. **Online course offerings should continue to reflect the online student population's educational goals.**



Save the *date*

- OCTOBER 23:** SDCCD Board of Trustees Industry Advisory Committees Member Appreciation Event
- OCTOBER 27:** Distance Learning Summit
- NOVEMBER 2-3:** California Economic Summit



Workforce and Economic Development

San Diego is competing to be the new location of Amazon Headquarters (HQ2). Proposals are expected to be competitive because Amazon's second headquarter location could eventually employ 50,000 workers.

Accessibility to a trained workforce is a major selling point for cities recruiting businesses. In addition to being "America's Finest City," San Diego can offer Amazon a trained workforce due to important educational institutions such as the San Diego Community College District (SDCCD) colleges and Continuing Education (CE). The SDCCD colleges and CE offer degrees and certificates in programs such as business, marketing, transportation, information technology, and other areas that can prepare the workforce needed by Amazon.

Amazon currently employs 382,400 globally and added 30,000 in the last quarter. Recent developments locally include Amazon's lease of more than 100,000 square feet of office space in University City in addition to existing regional distribution facilities and a small office in Solana Beach. The company website recently listed 49 San Diego job openings in game development, software engineering, machine learning, and data science.

Instructional Policies and Procedures

The Curriculum and Instructional Services Council has forwarded the following instructional policies and procedures to the colleges and Continuing Education for participatory governance review:

Board Policies

- BP 4023** Course Materials Adoption and Procurement
- BP 4070** Course Auditing and Auditing Fees
- BP 4100** Graduation Requirements for Degrees and Certificates
- BP 4106** Nursing Programs
- BP 4235** Credit by Exam
- BP 4260** Prerequisites, Corequisites, and Advisories
- BP 4400** Community Service Programs
- BP 4700** Catalogs and Related Publications
- BP 5151** Military Services Education
- BP 6100** Vocational Education Customer Service

Administrative Procedures

- AP 4235** Faculty Development of Credit by Exam
- AP 4106** Nursing Programs
- AP 5040** Library and Learning Support Services
- AP 5160.1** Health Occupations Instruction—Use of Clinical Facilities
- AP 5300.2** Courses of Instruction and Educational Programs Review
- AP 5300.4** Complaints Concerning Instruction—Course Content of Materials

[Click here](#) to review the instructional policies and procedures.

Please contact Dean Shelly Hess at shess@sdccd.edu if you need additional information.



Connect your students to PATH

Invite a PATH Program Representative to your classroom to share information with your students. Email path@sdccd.edu to schedule.

Talk with a PATH Faculty Coordinator:

SAN DIEGO
CITY COLLEGE

Professor Kelly Mayhew

.....

SAN DIEGO
MESA COLLEGE

Professor Pegah Motaleb

.....

SAN DIEGO
MIRAMAR COLLEGE

Professor Carmen Jay



Preparing Accomplished Transfers to the Humanities (PATH)

The PATH transfer program, funded by an Andrew W. Mellon Foundation grant, between City, Mesa, and Miramar Colleges and UC San Diego Arts & Humanities enters its second year. PATH guides transfer students from SDCCD into arts and humanities majors at UC San Diego and includes:

- + A systematic approach to the recruitment, retention, and professional success of Humanities transfer students
- + Faculty collaboration between both institutions through shared programs, teaching and support activities
- + Emphasis on the foundational, transferable, and enduring role of the Humanities

Fall events are taking place on each campus to raise awareness about the PATH program and support student applications to pursue a humanities degree at UC San Diego and to enroll in the PATH Summer Academy—a 5 week program for City, Mesa, and Miramar transfer students accepted to UC San Diego.

[Click to learn more about the PATH program >](#)

PATH Program Components for Students

- + Transfer guidance
- + Summer Academy at UC San Diego
- + Free 5 week summer program; includes a generous stipend, free tuition, books, on-campus housing & dining, and students earn 8 units
- + Alongside the coursework, students receive peer mentor support, specialized academic and career-readiness workshops, and off-campus field trips



Information and Communications Technology (ICT) Sector

San Diego is home to over 100 firms focused exclusively on cybersecurity. According to the San Diego Cyber Center of Excellence (2017), the economic impact of cybersecurity in San Diego from 2014 to 2016 is impressive.

Rising Job Growth and Economic Impact

16,580
Total Jobs Impacted
25% increase*

7,620
Direct Jobs
14.7% increase*

4,230
Direct Private Sector Jobs
19.2% increase*

3,390
Direct SPAWAR Jobs
9.5% increase*

\$1.9 billion
Total Economic Impact
26.4% increase*

13% Projected Cyber Employment Growth

*Increase since the 2014 EDC San Diego Cybersecurity Economic Impact Study

We'd love to hear from you!
To provide feedback, email jelee@sdccd.edu



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Division of Instructional Services 10/2017

The In Support e-Newsletter is a bi-monthly electronic newsletter.

Spotlight on

Workforce and Economic Development

Lorraine Collins
Dean

Chantaya Robinson
Senior Secretary

Clinical Affiliation Agreements, Credit by Exam, and CTE Transitions

Eric Anthony
Program Support Technician

Child Development and Work Experience

Susan Villareal
Program Support Technician

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Online and Distributed Learning

Kats Gustafson
Dean

Mary Kingsley
Senior Secretary

Class Schedule Production Timeline and Enrollment Management System

Jeff Mills
System Support Analyst

Learning Management System (LMS) and SDCCD Online Learning Pathways

Trenton Tidwell
Instructional Design Coordinator

