

Continuing Education Scorecard

2011/2012

Student Characteristics, Enrollments, Outcomes,
and Satisfaction

SDCCD Office of Institutional Research and Planning

Continuing Education Student Characteristics

Fall 2011

Gender	Counts	Percents
Female	18,541	63%
Male	10,664	36%
Unreported	75	0%

Educational Objective	Counts	Percents
Basic Skills Improvement	7,044	24%
Cert/License Maintenance	348	1%
Educational Development	5,901	20%
HS Diploma/GED Certificate	2,001	7%
Job/Career Advancement	1,908	7%
New Career Prep	3,999	14%
Non-Credit to Credit	186	1%
Vocational Cert	1,790	6%
Undecided	5,700	19%
Unreported	403	1%

Ethnicity	Counts	Percents
African American	2,192	7%
American Indian	177	1%
Asian/Pacific Islander	4,359	15%
Filipino	764	3%
Latino	9,467	32%
White	10,162	35%
Other	1,085	4%
Unreported	1,074	4%

Service Area of Residence	Counts	Percents
Centre City	4,656	16%
Cesar Chavez	1,814	6%
ECC	1,533	5%
Mid-City	5,865	20%
North City	3,774	13%
West City	6,139	21%
Outside Service Area	5,499	19%

Age	Counts	Percents
Under 18	53	0%
18-24	3,947	13%
25-29	2,945	10%
30-39	5,527	19%
40-49	4,428	15%
50 and >	12,379	42%
Unreported	1	0%

Employment	Counts	Percents
Full-time	4,331	15%
Part-time	6,913	24%
Not Employed	17,695	60%
Unreported	341	1%

Note. Students with less than one attendance hour are excluded.

Continuing Education Enrollment

Offerings	2008/09	2009/10	2010/11
Number of Subjects	36	34	35
Number of Courses	194	186	178
Number of Sections	4,858	4,013	4,078
	2009/10	2010/11	2010/11
Number of CDCP Programs	40	42	47

Note 1. Apprenticeship, fee classes, and contract classes are excluded.

Note 2. Courses with zero FTES and no instructor are excluded.

FTES by Program		2008/09	2009/10	2010/11
DSPS	Regular	458	362	334
	CDCP	0	0	0
Elementary and Secondary	Regular	158	122	92
	CDCP	797	712	722
ESL	Regular	108	107	120
	CDCP	4,046	3,730	3,662
Health and Safety	Regular	0	0	0
	CDCP	0	0	0
Older Adult	Regular	1,628	1,351	1,344
	CDCP	0	0	0
Short Term Vocational	Regular	296	209	161
	CDCP	2,997	2,299	2,421
Workforce Preparation	Regular	0	0	0
	CDCP	26	23	21

Enrollment by Campus	2008/09		2009/10		2010/11	
	Count	Percent	Count	Percent	Count	Percent
Centre City	15,685	9%	11,455	8%	10,767	8%
Cesar Chavez	8,245	5%	7,011	5%	5,377	4%
Clairemont	9,487	6%	7,273	5%	6,389	5%
ECC	21,631	13%	18,268	13%	19,169	15%
Mid-City	32,868	19%	26,277	19%	25,164	19%
Miramar	7,025	4%	5,784	4%	5,875	4%
Mission Bay	11,042	6%	9,536	7%	9,075	7%
Navajo	4,066	2%	3,208	2%	2,096	2%
North City	40,108	24%	29,384	21%	28,181	21%
Skills Center	4,901	3%	3,844	3%	3,836	3%
West City	15,051	9%	16,718	12%	15,491	12%
Total	170,109	100%	138,758	100%	131,420	100%

Note 1. Apprenticeship, fee classes, and contract classes are excluded.

Note 2. Enrollments with less than one attendance hour are excluded.

Overall FTES	2009/10	2010/11	2011/12
Regular	2,152	2,051	1,909
CDCP	6,768	6,828	6,469
F-Factor	158	162	162
Total	9,079	9,041	8,540

Note. FTES is projected for 2011/12.

Continuing Education Student Outcomes

Prior Non-Credit to Credit Retention: 4-Year Avg Cohort	2005/06-2008/09	2006/07-2009/10	2007/08-2010/11
City College/ECC	82%	85%	83%
Mesa College	85%	85%	87%
Miramar College	89%	90%	88%
All Colleges	84%	86%	85%

Note. Tutoring, SDSU, and UCSD classes are excluded from the data.

Prior Non-Credit to Credit Success: 4-Year Avg Cohort	2005/06-2008/09	2006/07-2009/10	2007/08-2010/11
City College/ECC	65%	67%	67%
Mesa College	71%	72%	74%
Miramar College	78%	79%	78%
All Colleges	70%	71%	71%

Note. Tutoring, SDSU and UCSD classes are excluded from the data.

Awards Conferred	2008/09	2009/10	2010/11
CE Certificate of Completion	1,177	942	1,113
GED Certificate	248	184	148
High School Diploma	588	137	111
Overall	2,013	1,263	1,372

Note. In 2009/10, reporting procedures for high school diplomas were revised to correspond with MIS reporting requirements.

2011 ARCC Report	2006/07-2008/09	2007/08-2009/10	2008/09-2010/11
CDCP Progress and Achievement Rate	4.6%	5.4%	5.9%

Note. The Career Development and College Preparation (CDCP) Progress and Achievement Rate measures the percentage of students that transition from non-credit to credit coursework within a given timeframe.

Continuing Education Student Satisfaction

Student Satisfaction Survey	2009	2012
Overall satisfaction with services	75%	79%
Overall satisfaction with instruction	94%	96%

Source: 2009 & 2012 Student Satisfaction Surveys

Note 1. Overall satisfaction with services included satisfaction with the overall quality in the following areas based on student experiences: Course Registration, Bookstore, Assessment Services, Associated Student Body, Counseling Services, DSPS, and Parking.

Note 2. Overall satisfaction with instruction included student satisfaction with the overall quality of course content and instruction.

Point of Service Survey	2009
Overall satisfaction with services	94%

Source: 2009 Point of Service Survey

Note. Overall satisfaction included students who received Cal WORKS and/or DSPS services at Centre City, ECC, Mid City, North City, or West City campuses and who answered the survey question: Overall I am satisfied with the services I received.