



SAN DIEGO COMMUNITY COLLEGE DISTRICT

CITY COLLEGE • MESA COLLEGE • MIRAMAR COLLEGE • COLLEGE OF CONTINUING EDUCATION

Approved

**Student Services Council
Thursday, September 2, 2021
10:00 a.m. – 11:30 a.m.
Via Zoom**

Minutes

Present:

| | |
|-----------------|---|
| Shakerra Carter | San Diego College of Continuing Education |
| Victor DeVore | District Office |
| Georgina Garcia | San Diego City College |
| Adrian Gonzales | San Diego Miramar College |
| Ashanti Hands | San Diego Mesa College |
| Marciano Perez | San Diego City College |
| Cynthia Rico | San Diego Mesa College |
| Susan Topham | District Office |
| Kirk Webley | San Diego Miramar College |

Guests:

| | |
|-------------------|-----------------|
| Krystal Henderson | District Office |
| Tessa Yarov | District Office |

1. Approval of Minutes

- The August 5, 2021 minutes were approved by consensus.

2. PATH Peer Mentee Program

- Krystal Henderson, Acting Dean of Educational Support Services, and Tessa Yarov, PATH Program Project Assistant, presented about the PATH Program and PATH Peer Mentee Program.

3. Campus Solutions

- On the student center page: Action Items box. When a student has action items and clicks on the link it doesn't have enough information to determine what needs to be done. Question was raised if a job aid link could be added.

ACTION – Victor will work on adding new language and additional information.

4. SDCCD Progress of Acquiring COVID-19 Mitigation Tool

- SDCCD is looking at a few options at the COVID Taskforce and Cabinet level. We need to ensure it is consistent across the San Diego Community College District. VC Topham will share information as it's available.

5. Other

- Student Survey
 - The intent of the survey is to determine the spring 2022 schedule.
 - VC Topham asked the council to send their feedback through each college VPSS.
- Spring 2022 Video
 - Intent of the video is to connect to students. It's an invitation for students to return to campus.
 - The council asked about the college's face-to-face hours. The council agreed that they will have consistency with appointments and can have conversations about what face-to-face will look like at the other campuses.

ACTION – VC Topham will discuss the video with Dean Menchaca to ensure the intent is really about putting a friendly face out and inviting/welcoming students back to the colleges. VC Topham will send an update to the Student Service Council.

- There will be many other videos with various constituent groups as part of a large effort to increase social media presence. Educational Services will be working with the college PIOs and District Communications office.
- Fall 2021 Service Hours
 - The Service Hour grids will include links at the top to show each college's in-person hours.
 - Counter Services have flexibility, discussions will be held to discuss what 1:1 in-person appointments in enclosed spaces will look like.
 - Group was asked to start discussing what we have learned through the pandemic and working remotely. Question was raised as to how do we start to make adjustments where we have possibly more of a hybrid mix of online and in-person services?