



SAN DIEGO COMMUNITY COLLEGE DISTRICT

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December 12, 2019

As you may know, the Campus Solutions implementation of waitlist did not work correctly for courses with co-requisites and was disabled for Summer and Fall. Campus Solutions requires that co-requisite courses be added at the same time, in the same shopping cart, and thus, would not allow waitlisting for one of the co-requisites. The code has been fixed and it will be activated and monitored for Spring 2020, beginning December 16, 2019.

The waitlist process in Campus Solutions is similar to the prior process with a few major changes. The changes are as follows:

- Waitlisted students will automatically be enrolled into the class when a space becomes available, if they are eligible to enroll.
- If students are not eligible to enroll, they will be notified of the conflict and will be given three (3) business days, including the day of notification, to resolve the issue. Ineligible to enroll can be caused by:
 - Service Indicators (Holds)
 - Time Conflict with another class
 - Reach Maximum Units in the Term

If students do not become eligible to enroll within the three-day period, they will be removed from the Waitlist. Unlike our old system, these students will no longer display on the waitlist.

- Students will be able to enroll in one co-requisite course while waitlisted for the other, or waitlisted on both.
- Students will be able to enroll in co-requisite classes even if the classes do not have the same start dates.

Notifications to students via email will be provided throughout Spring registration with instructions for the following scenarios:

- When the student places themselves on a waitlist.
- When the student is automatically enrolled in their class.
- When the student is blocked from enrollment from the waitlist due to a Service Indicator, time conflict or maximum units.

If you have any questions, or experience any issues please contact the mySDCCD helpdesk at 619-388-6800.

Sincerely,

Lynn Neault
Vice Chancellor, Student Services