



## Canvas Help in AH 206

@cityonlinementor

photo credit: sdcity college catalog

Follow



Posts



cityonlinementor [Follow](#)



Where does the time go? Time to start getting ready for Fall Semester...



### Fall Course Shells are Now Available (7/24/23)

- **Avoid Sorrow:** Create your courses in your Development Shell(s) or keep updated exports of all your classes, quizzes, & rubrics. Campus Solutions can delete actual courses without warning if it has a typo, change in instructor name, etc. [How to get a Development Shell](#)
- **Update all Zoom links in your course – SDCCD is moving all to single sign-on.** You will now be using the login/password you use for your SDCCD MS365 email login. [Check for Zoom updates](#) frequently! You/students should update before Zoom meetings begin to maintain functionality.

**\*\*Very important:** You need to say you are from San Diego City College (San Diego Community College District), this is what the Support person might call the “sub-account.”

- Use the [Canvas Pre-Semester Checklist](#)
- 24/7 Canvas Chat or Phone for Canvas Help (or email me) [Left side in Canvas](#)

This is where you can also request new development shells (aka sandbox) to develop materials. It's safer so you always have the most updated version in case Campus Solutions deletes your actual course without warning. This can happen without warning if there are any admin changes such as typos or instructor changes.

- [IT Helpdesk](#) for Non-Canvas Help with IT (myportal, email, rosters, etc.)

- Refer to the [Tumblr Blog](#) for tips: it is also linked in my email signature. Please feel free to reach out via email ([agum@sdccd.edu](mailto:agum@sdccd.edu)) or Pronto me in the English Center.
- Remember to **publish your course** by the 1st day of classes!

Consider sending your students a “Welcome Letter,” video, or link to a “Liquid Syllabus” for your classes so they know what to expect & how to get ready. Not sure how? Feel free to [save a copy of this template to rename/make your changes](#).

Tutorials: [How to Create a Liquid Syllabus](#), Michelle Pacansky Brock & [Tips for Creating a Welcome Video](#), Michelle Pacansky Brock

Need more details for ending Intersession to starting a New Semester?

- See [Slides from Part -Timer's Night Presentation & End of Semester-Beginning of Semester Tips](#)

Resources:

- [Updated Faculty Handbook for 2022-23](#). The past few years have brought many changes. Many thanks to my colleague Anna Rodgers for sharing this!
- Did your technology die at the end of the year but can't afford to replace it? Any San Diego resident can borrow laptops and Wi-Fi hotspots from their local San Diego library with a valid library card! See [SD4All](#) under SD Library Services.
- Need to [renew your faculty/student NY Times Subscription?](#)

Where to Get Help

**Help for Work email account, SDCCD Zoom account, rosters, grades, paycheck, employee issues:**

- Contact Campus Solutions Helpdesk: (619) 388-6800, [ithelpdesk@sdccd.edu](mailto:ithelpdesk@sdccd.edu)
- [Help Tickets: https://bit.ly/CampusSolutionsHelpDesk](https://bit.ly/CampusSolutionsHelpDesk)
- [Video Tutorials](#)

**General Canvas Help (your classes) or immediate technical help with Canvas:**

- 24/4 Canvas Chat (click on “Help” in the global navigation bar on the left side of all of your Canvas Courses)
- Faculty Canvas 24/7 Helpline: 1 (844) 612-7422
- Student Canvas 24/7 Helpline: 1 (844) 612-7421

**Professional Development (PD):**

- [@ONE is still offering their courses for FREE!](#) If they are full, you can still add to a waiting list. The “Online Teaching & Design” Course is considered equivalent for many other college’s Online Certification requirements.
- Worried about ChatGPT? Wondering about how Artificial Intelligence (AI) will change your courses & the higher education experience? Please come to this interactive workshop to 1) gain a basic understanding of how the new AI apps work 2) learn how to use a LLM like ChatGPT and 3) discuss how these new apps will change the higher education landscape. Please bring a laptop for this interactive workshop. For more questions, email Sarah Hawkins at [shawkins001@sdccd.edu](mailto:shawkins001@sdccd.edu).

**\*Note:** Unless it changes, we only have built-in AI in our SDCCD Turnitin for our Canvas Assignments until December 2023.

Have a great start to the Semester!

0 notes



cityonlinementor [Follow](#)



## Wrapping Up?