Student Services Update

August 2016

Campus Solutions Update

The Campus Solutions implementation has continued full speed ahead over the summer as the teams have been working on the final stages in the conversion of millions of student and course records, as well as refining functionality for our students and faculty. In addition, new team members have been added to help with testing and functional design. This month we are featuring two important components of the Admissions Module: CCCApply and the Student Portal, both of which are scheduled to go live March 1, 2017.
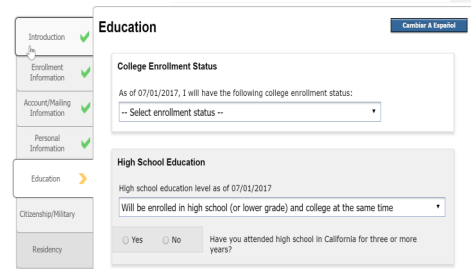
The New Student Application—CCCApply

With CCCApply, students will be given a new state identifier called CCC ID that will enable students to connect with future state initiatives such as Common Assessment, Online Education Initiative, and the new Statewide Student Portal. It will also allow the state to track student success metrics across institutions.

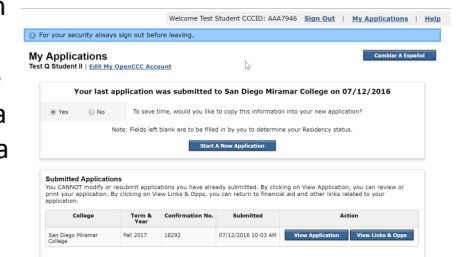*The application tracks student progress through an intuitive guided user interface.*

CCCApply provides students with an easy to use online application that is not only ADA compliant, but smart enough to tailor the questions based on responses provided by the applicant, which will reduce the amount of time students spend on the application and eliminate errors. For example, if a student indicates on the application they are not a Veteran, the application will not ask questions regarding the student's military history.

In addition to tailoring the application to the student, CCCApply utilizes rule-based logic that will reduce the amount of inconsistent answers provided on the application. CCCApply also provides students with on-call customer support sponsored by the state.

The application saves your progress and pulls your information from previous applications, reducing the time for students to reapply
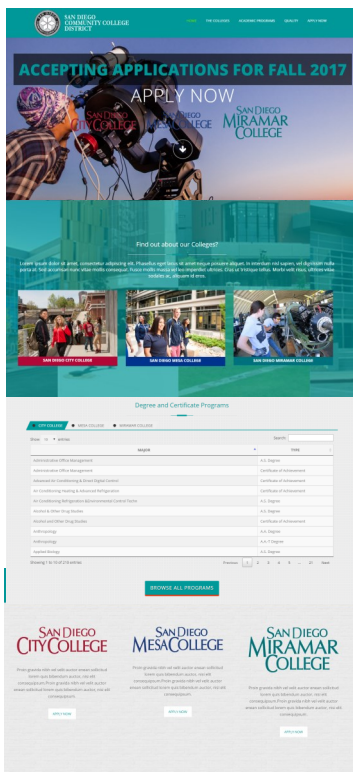
Once students apply to one of the colleges, they will receive a confirmation email as well as a customized letter welcoming them to the college, along with specific instructions on the next steps for student success, including directing the student to sign on to the new Student Portal.

*Sneak peak of the new Application Page*

Sample admissions letter

The Admissions Process in Campus Solutions

The Admissions module of Campus Solutions works with CCCApply and another module called "Campus Community" that will process incoming applications, assign "to-do" checklists to the student, place appropriate holds, and generate communications to the student in a fairly automated process. Once students apply and are activated within Campus Solutions, they will receive access to the new student portal, SSSP services, along with an email detailing next steps in the admissions process.

Sneak Peak—Student Portal in Campus Solutions

A student portal is being designed with student, faculty and staff input to include an easy to use dashboard that provides access to important information. One of the new features of the new portal is the student notification system. When students receive an "action item" such as enrollment fees due, or an academic hold placed on their record, they will be notified through the built-in notification system. Similar to sites such as Facebook and LinkedIn, students will see a bell icon with a red number next to it if they have any notifications.
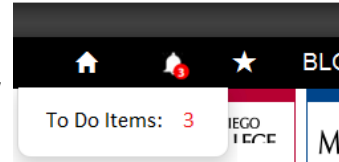
Sample Notification

The portal itself will be comprised of "portlets" that will contain information that is similar in nature. For example, all enrollment activities such as accessing a student's educational plan, search class schedule, view the course catalog will be contained in a "My Classes" portlet. Information regarding a student's financial aid will be contained in its own portlet along with information pertaining to academic deadline dates or the student's current academic program and educational goal. By providing this information up front, students will not have to go through several screens to get access to the information they need. Please stay tuned as we continue to work on the portal design.

My Classes Portlet

Financial Aid Portlet

Click to see a full-screen version

6-Year Policy and Procedure Review

Student Services is currently in the process of conducting a 6-year comprehensive review of all Board Policies and Administrative Procedures in preparation for accreditation. While all Board Policies and Administrative Procedures are routinely updated based upon changes in state and federal law and district business processes, a comprehensive 6-year review ensures that all policies and procedures are current and align with state and federal regulations. A significant component of the review process is input from various constituent groups throughout the district including the District Governance Council, Student Services Council, United Student Council and the Chancellor's Cabinet. The final review and approval is conducted by the Board of Trustees.

Key Dates

Summer 2016

- Grades for Summer available: **August 15**

Fall 2016

- Bookstore Accounts available for eligible Pell students: **August 15**

- Open Registration Begins: **August 1**

- Add/Drop/Refund Deadline: **September 2**

Welcome Our New Student Trustees

Please welcome Daron Kyle Woods (City), Ava Fakhrabadi (Mesa) and Jocelyn Romero (Miramar College) as the 2016-2017 Student Trustees.   The Associated Student Body Presidents share the responsibility of serving on the Board of Trustees on a rotating basis representing the collective voice of the students in governance.

Name: Daron Kyle Woods

Major: Political Science

Academic Interest: Using science to understand complex human behavior and remedy social ills.

What are you most passionate about: I enjoy learning new languages, spending time outside, keeping healthy, and finding new and creative ways to serve my student community.

Post-graduation plans: I hope to transfer to UC Berkeley to continue my studies in political science and possibly law.
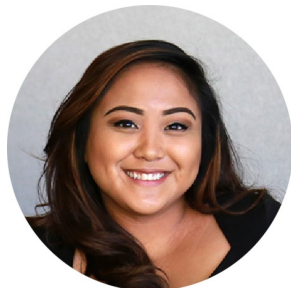
Name: Ava Fakhrabadi

Major: Political Science

Academic Interest: Law

What are you most passionate about: Helping make change at a legislative level to better people's lives and allow the voiceless to be heard.

Post-graduation plans: Transfer to a 4-year

Name: Jocelyn Romero

Major: Management and Leadership

Academic Interest: Psychology / Math / Business

What are you most passionate about: Self-improvement, Student Involvement

Post-graduation plans: Come back to Miramar and become a faculty member and work my way up to becoming a Dean!

New Staff Additions in Student Services

Please welcome Irene Williams and Clarence Wheeler Jr. to the district Student Services team. Irene will be fulfilling the role of our new Administrative Assistant for the division and Clarence Wheeler, Jr. is a Research and Planning Analyst supporting the research needs of Instructional Services.

CAMPUS SOLUTIONS CORE TEAM

Catrina Hixon, *Team Lead*
Melonie Limtiaco, *Co-Lead*
Pam Wright, *Technical Lead*
David Spence, *Conversion, Student Portal*
Rob Bailey, Conversion
Victor DeVore, *CCCApply, Financial Aid, Training*

Admissions & Registration

- Ivonne Alvarez
- Kare Furman
- Michelle Montanez
- Amy Meyers
- Francisco Blas

Student Accounting

- Lynn Dang
- Shirin Mohseni

Conversion

- Barbara Plandor
- Helena Hubbard
- Pahua Vang
- John Gradilla
- Gloria Carranza

Advising

- David Navarro
- Thu Nguyen
- Christina Monaco
- Hilda Osuna

Continuing Education

- Jose Hueso
- Phil Bakit
- Ron Flores
- Laura Burgess

Curriculum

- Lydia Gonzales
- Erica Marrone
- Terrie Hubbard
- Shelly Hess

Financial Aid

- Gilda Maldonado
- Greg Sanchez
- Vincent Ngo