

STUDENT SERVICES UPDATE

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CAMPUS SOLUTIONS CORE TEAM

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CAMPUS SOLUTIONS

The Campus Solutions team leads are continuing the process of reviewing and analyzing the fit/gap. The core team has begun to develop the coding structure as well as mapping fields for conversion.

CODING STRUCTURE

The team is attempting to retain as much of the current coding structure as possible for an easier transition to the new system for staff. For example, the colleges will still be coded as a '1' for City, '2' for Mesa, '3' for Miramar and '4' to identify Continuing Education.

CONVERSION

The conversion of ISIS data to PeopleSoft will be an incremental process over several months. This is an opportunity for the clean-up and correction of all student records. One example is electronic records for students who filed an Application for Admission and have had no activity for the past 10 years (never attended/registered). These inactive records (25,930 to this date) have been deleted from ISIS.

NEW TITLE IX WEBSITE

In compliance with the Campus Sexual Violence Elimination (SaVE) Act, Student Services is developing a new website that will inform students on the various protections under Title IX.

Title IX ensures that colleges and universities have policies and procedures in place to prohibit gender discrimination. The Campus SaVE Act works in conjunction with Title IX to help prevent and respond to acts of domestic violence, dating violence, sexual assault, stalking and grants additional rights to victims.

The new Title IX website will provide students with information on how to identify and report acts of sexual harassment and violence. The site also contains the public service video "It's on Us" intended to create an environment in which sexual harassment and assault is unacceptable and victims are supported. The website will be available next month.

NONRESIDENT EXEMPTION: VETERANS

The Veterans Access, Choice, and Accountability Act of 2014 and recent state legislation requires that California Community College waive nonresident tuition for eligible Veteran students and their dependents. Effective Summer 2015, eligible Veteran students, within three years of discharge and more than 90 days of active duty service, who uses their GI Bill while enrolling at San Diego City, Mesa and Miramar College will have their nonresident tuition fee waived.

Prior to this legislation, Veterans were granted an exemption up to two years after the date of discharge only if they were stationed in California at the time of separation. This would extend that waiver to any Veteran student or their dependent that is using their GI Bill while attending college. Our team will be working with the colleges to implement this new requirement in time for Summer 2015 registration.

STUDENT COMPLAINT PROCESS

Student Services is working on streamlining the student complaint process in compliance with requirements of the Higher Education Act. This includes implementing a uniform process for filing student complaints districtwide, developing a district complaint web page and allowing students and members of the public to submit complaints online. Once submitted, the complaint will be routed to the appropriate office for follow-up.

CCC TECHNOLOGY INITIATIVES

Through the Student Success Act, the California Community Colleges are working on four major technology initiatives:

- **CCCAssess** – Common Assessment tool for use by all California community colleges. The California Community Colleges will be working with Unicon Inc. and Link-Systems International Inc. to develop and support CCCAssess.
- **System-wide Student Services Portal**—Provides students access to all of their information in one easy to use portal. This portal will be built on the uPortal framework used by numerous colleges and universities throughout the country.
- **Online Education Initiative** – A statewide clearinghouse for distance education courses offered by CCC. The Online Education Initiative Steering Committee has selected Instructure’s Canvas as the common course management system (CCMS) for the colleges.
- **Ed Planning Initiative** – A statewide electronic education planning and degree audit tool. The Education Planning Initiative committee has completed the evaluation process and has announced its intent to award the contract to Hobsons.

These tools are scheduled to be launched and available to colleges in 2016. We will keep you updated as the projects progress.

